

# PILGRIMAGE TOUR TERMS & CONDITIONS:

## HOW DO I RESERVE?

A signed Passenger Reservation Contract is required along with the required "initial deposit" stated on the RESERVATION FORM and a copy of your passport to secure a reservation. **(The required "optional" non-refundable travel insurance coverage MUST be paid with initial deposit.)** Receipt of your deposit is understood that you have read and agree to our Terms and Conditions set forth in this flyer. Reservations are taken on a first come-first served basis. **FULL PAYMENT** must be received in our office no later than **90 days** prior to departure date.

We reserve the right to levy full cancellation charges and cancel the reservations as set forth in these conditions if full payment is not received in our office 90 days prior to departure date.

**A reservation form that is received less than 90 days prior to departure date is subject to:** 1) a late fee of \$50.00 and must be paid in full 2) space availability of hotel accommodations and prevailing rack rate 3) space availability and is contingent to the current published rate at the time of TICKETING

**Our package prices are per person in U.S. dollars based on double occupancy.** The price is based on cash payments only payable by personal check or money order. Any checks returned by the bank for insufficient funds are subject to a \$50.00 service charge.

## DO I NEED A PASSPORT & A VISA?

All passengers must have a valid passport. Most countries require a 6-month validity **AFTER** return date of travel. **We assume NO liability for Passport or Visa procurement.** Please check the appropriate embassies or consulates for exact travel information and requirements. Please allow enough time for visa processing. **We are not responsible for any delays or denial of visa applications, therefore cancellation penalties will be applied.** Our package price does NOT include fees for obtaining and/or maintaining a passport or any visas needed. Foreign nationals must ALSO have their Alien Registration Card in their possession at all times before, during and after their travel. If you do not have one, you are required to acquire the appropriate visas from your country of citizenship.

## AIRLINE SEATS:

Air transportation when included with the package price is based on our contracted roundtrip economy class "group" seats via scheduled international airlines from the designated gateway advertised on this flyer. Only a minimum number of group seats are blocked based on each departure. Once these have been allocated, any additional passengers wishing to join are subject to a **higher fare.**

We are given appropriate group seat assignments which remains in the discretion of the airlines to be changed at their advantage beyond our control. Early check-in (at least 3 hours in advance) is highly recommended to secure seats with your travel companion.

Domestic air add-ons (if needed): we can assist: please send your specific request in writing. Prices quoted are not guaranteed unless ticketed. If you purchase on your own, be sure that they are REFUNDABLE tickets !!!

## DEPARTURE TAXES: (usually listed as a separate amount)

Airport departure tax (and fuel surcharge) will be added to the package price and is **subject to price increase until ticketed.** If you purchased a Land Only Package, then the airport departure tax will NOT be added to the price & transfers are NOT included.

## BAGGAGE & CARRY-ON: (depends on each airline)

Each passenger is allowed to bring **ONLY** one (1) checked bag which may have a max. weight of 50 lbs & max. combined dimensions of 62 inches (due to space limitations aboard our motorcoaches). No liquids are allowed on your carry-on. Luggage is the passenger's responsibility and that of the airlines. For lost luggage claims, the passenger is responsible for notifying the airline directly. Fees arising from additional baggage and weight in excess of those allowed is the sole responsibility of the pilgrim.

## ACCOMMODATIONS:

The package price is based on double occupancy (2 persons sharing a room) using properties with private bathrooms (except when religious homes are used). We DO NOT guarantee that we can match you with "your" ideal roommate. We TRY to find a roommate suitable for you based on gender and age. In the event that we are not able to find a roommate for you, you will be required to pay the single supplement.

Single rooms are very limited based on the hotel and also by city or town. A supplementary cost (approximately \$75.00 - \$150.00 per night depending on the property used) will be charged. A passenger becoming a single as a result of a partner's cancellation must pay the single supplement.

Triple rooms are also very limited based on the hotel and also by city or town. We do not recommend this type of arrangement (since the rooms in Europe are usually very small) and there is no reduction in price.

## SIGHTSEEING & ITINERARIES:

By private air-conditioned motorcoach (depending on group size), including the services of a qualified, licensed English speaking guide. Sightseeing is included as per the itinerary and is under the direction of licensed Tour Directors and local guides where required. Please understand that not all museums and attractions are open everyday of the year. We reserve the right to vary the sequence of sightseeing and/or to re-route the order of cities should circumstances demand it, especially for holidays. In either case, the itinerary content will be maintained, however the order may be changed or reversed but none will be omitted except for circumstances beyond our control.

Considerable amount of walking may be necessary while sightseeing. We recommend wearing good walking shoes while on a pilgrimage. In Rome, the Papal Audience (on Wednesdays) and the Papal Blessing (on Sundays) are both available in accordance with His Holiness' schedule, and may not take place depending on health reasons or if He is out of the country.

There are no refunds for any unused portion of any excursions which are part of the itinerary.

## WHAT IS NOT INCLUDED IN THE TOUR PACKAGE PRICE?

Airport taxes, fuel surcharges, suggested tips to guide and driver, (Cruise excursions, port taxes and staff tips), any meals not included in the package, wines, liquors, food and beverages not on the regular menu of the included meals, telephone calls, laundry fees, and any other expenses of a purely personal nature are not included in the package price.

"Land only" packages does not include transfers to & from the hotel.

## MEDICAL CONDITION:

We are **NOT** responsible for any medical conditions that occur prior, during or after the pilgrimage. We endeavor to provide the highest level of service to all our pilgrims. Handicapped participants who require special assistance must be accompanied by a qualified helper who assumes total responsibility for the handicapped pilgrims' well-being. Taking a collapsible wheelchair is highly recommended.

## CAN I GO AHEAD or STAY BEHIND OF THE GROUP?

Our expertise lies on accommodating each passenger's personal requests. We try our best for each pilgrim to enjoy their "spiritual" time away from home, therefore we allow deviations depending on the circumstances. These special requests must be made in writing and is highly based on space availability. Additional fees will apply depending on requests.

If you like the agenda on our flyer but your schedule does not permit you to do the whole itinerary, call us and let us know which portion of the trip you can join and we'll be more than happy to help or suggest to you the best way possible for you to continue with your plans to travel.

## DO I HAVE TO PURCHASE TRAVEL INSURANCE?

Health, luggage, accident and trip interruption protection insurance is optional, but strongly suggested as we are never certain what the future holds. This Travel Insurance is available only on the portion of your pilgrimage purchased through us. To ensure a no-headache pre-trip feeling, we will automatically include insurance on your first invoice. You have an option to accept or refuse it 30 days after we receive your initial deposit. A letter of refusal is needed should the passenger not wish to purchase insurance. This insurance premium per person will be non-refundable once payment is received from the pilgrim. Non-US passport holders: travel insurance is mandatory!

## WHEN DO I RECEIVE MY DOCUMENTS?

Your documents will be sent 3 weeks prior to departure, provided that full payment has been received. In the event this is not acceptable, we require sufficient notice in order to avoid express shipping charges. If we are not given sufficient notice, the pilgrim will be responsible for "express" delivery charges.

If documents are needed for visa procurement, final payment is required. We are not responsible if visa applications are denied.

If additional delivery charges are incurred due to late payment then these will be paid by the pilgrim.

## WHAT HAPPENS IF I NEED TO CANCEL MY TRIP?:

All cancellations must be in writing to us. Cancellations are only effective from the day they are actually received in our office and will be determined by the US postmark date. Once we receive your deposit, there is a **non-refundable administration fee** of \$100.00 per person when you cancel, regardless of the reason.

You also agree to pay cancellation fees and penalties which will be deducted from your deposit. Cancellation fees are per person.

Prior to Departure:	Cancellation Fees:
Upon receipt of Res. Form	\$100.00 ( <i>transferable</i> )
Up to 90 - 150 days	\$300.00
	<b>PLUS any airline penalty</b>
Up to 89 days	50% of flyer price
Up to 60 days	75% of flyer price
Up to 35 days	no refund

## RESPONSIBILITY & LIABILITY:

For Flight and Passenger Accommodations and Services: FIAT Pilgrimages Inc., your tour operator (herein referred to as the Company) has made all the travel arrangements as intermediary or agent for all the services offered in this brochure. The airlines, trains, hotels, land operators, and other suppliers providing services are independent contractors and not agents, employees, or associates of the Company. Acceptance and confirmation of your reservation is at the discretion of the airlines even after full payment has been made. FIAT Pilgrimages Inc., does not own nor assumes responsibility or liability in connection with the service of an aircraft, motorcoach, train, cruise ship, ferry, boat, taxi, or other conveyance which may be used in the performance of its duty to the passengers. FIAT Pilgrimages Inc., does not assume responsibility for the negligent acts and/or omissions of these contractors, their employees, agents or representatives. FIAT Pilgrimages Inc., will not be responsible for any damage, expense or inconvenience caused by delayed air, rail or boat arrivals or departures or by any change of schedules or other conditions such as cancellation, overbooking strikes, or force majeure.

All documents for services issued by the Company are subject to the terms and conditions specified by the suppliers and to the laws of the country where services are supplied. If the tour services as indicated by the flyer cannot be supplied or there are changes in the itinerary for reasons beyond the control of the Company, we will arrange for provisions of comparable services. And resulting additional expense will be payable by the pilgrim. The Company reserves the right to decline, to accept or retain any person as a passenger, to make changes in the itinerary whenever the company deems it necessary for the comfort, convenience and safety of the passengers, and to cancel a tour at any time.

Should the group size fall below the contracted number between the Chaplain/and or Tour Leader and the Company, the price will be recalculated based on the actual number of participants. If the "group" size falls below 20 full paying passengers, the advertised rate printed on the flyer will no longer be valid and prices will be adjusted according to the number of full paying passengers in the group. FIAT Pilgrimages Inc., also reserves the right to cancel a program with less than 20 passengers. Be rest assured that should you want to pursue to operate the pilgrimage at a lower passenger count, we will assist you in every way we can for your group to materialize, but additional fees will apply.

In the event the Company cancels the pilgrimage, it shall have no responsibility beyond the refund of all monies paid to the Company by the passenger. **(Allow 8-10 weeks for refund checks to be processed.)** The passenger agrees that the Company shall not be liable for any changes in flight schedules, delays, weather conditions, damages, losses (including personal injuries, deaths, and property losses) or expenses occasioned by acts or omissions of any person, including suppliers providing services, or for any acts of war, terrorism, insurrection, revolts or other civil uprisings, military actions, strikes or acts of God occurring in either the country of origin, through passage, or destination. No person other than an authorized representative of the Company by written document is authorized to vary, add or waive any term or condition in this flyer, including the terms and conditions set forth in the foregoing provisions.

**All published fares and prices are based on EXCHANGE RATES at the time of publication and therefore are subject to change at any time.**

FIAT Pilgrimages Inc., is not responsible for the loss of, or damage to baggage or any articles belonging to the passenger. We are also not responsible for and/or retrieval of any articles left behind (for example in the hotels, churches, restaurants or any transportations used) during the pilgrimage.

## FORUM SELECTION CLAUSE:

Any litigation concerning the trip, including accommodations or any other services booked through FIAT Pilgrimages Inc., may be brought only within the state of California and nowhere else, and California law will be applicable to any and all such litigation.



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